

NAZ Family Support Resources [ENG]

Housing Resources

Emergency Housing, Rental & Utility Assistance

Hennepin County Emergency Assistance

Open to all residents of Hennepin County, Emergency Assistance can help cover rent, security deposits, repairs, and utility costs. Emergency Assistance is the first point of contact for families seeking financial housing support, and some of the programs below will require denial from EA to be eligible. Can assist with up to 2 months of back rent.

Phone: For family assistance, call (612)-596-1900.

(Once you've applied, make sure to call back at that number to complete the phone interview as soon as possible!)

Website: <https://mnbenefits.mn.gov/>

Tenant Resource Center (TRC)

TRC supports Hennepin County residents at risk of eviction or homelessness through a collaborative partnership between community, non-profits, government, and higher education. TRC helps people maintain stability in their housing situation and avoid the "service run around" that sometimes comes with the need to access multiple community resources to ensure stability in housing. You can contact the TRC directly through the phone number or email listed on the homepage, or research resources on your own by clicking, "Renter Help."

Website: <https://www.trchennepin.com/>

United Way 211- Renter's Help Tool

211 is a great starting point for any resource you might need, as they can point you in the right direction. This online Renters Help tool helps you determine what options might be available if you're seeking rental assistance, and even includes some information about who has funds available right now.

Phone: 2-1-1

Website: <https://rent.211unitedway.org/>

Minneapolis Public Housing Authority

The Minneapolis Public Housing Authority is a public housing authority serving the city of Minneapolis and the largest provider of affordable housing in Minnesota. MPHA provides approximately 7,500 vouchers, both project-based and tenant-based, to assist eligible households residing within the city of Minneapolis.

Website: <https://mphonline.org/>

Tip: Make sure you continue paying rent for the current month while waiting on responses to rental assistance applications. Many programs are limited in what they will pay, and letting your balance build up while an application is pending could lead to an automatic denial from the program.

If Denied by Emergency Assistance...

Community Action Partnership of Hennepin County

(CAP-HC's) Rental Assistance program can help pay your past-due rent or security deposit. Hennepin County residents are eligible for Rental Assistance if you meet the following requirements:

- You do not receive any rental subsidy or housing voucher, like MPHA or Section 8.
- Your rent is past due, and you are still living in the unit you are requesting Rental Assistance for.
- You have household income that is at or below 200% of the Federal Poverty Level Income Guidelines.
- If seeking security deposit assistance: You have a denial letter from Hennepin County Emergency Assistance or other rental assistance provider.
- Applicants may only apply for CAP-HC's Rental Assistance program once every 24 months and must complete CAP-HC's Financial Wellness or Renter's Rights Workshop as part of the application process.

Website: <https://caphennepin.org/rental-assistance/>

Minnesota Assistance Council for Veterans

MACV has resources to provide short-term financial assistance to veterans.

Phone: 833-222-6228

Website: <https://mac-v.org/>

Northpoint Health and Wellness

Northpoint offers some housing assistance for households, but space in their programs is limited. Check their website for updates about available programs and

capacity to support your household.

Website: <https://www.northpointhealth.org/>

Salvation Army

Salvation Army is a go-to option for rental assistance if you've been denied by the county. Call your local SA location to learn more about what funding is available and if they can assist you.

SA North Mpls

Phone: (612) 522-4871

May have rental assistance funds available for those living in and around North Minneapolis. Call to see if funding is available and next steps to apply for assistance.

SA Central

Phone: (612) 789-1512

Provides rental assistance. Only serves Zip codes 55418, 55413, 55414, 55421. Call for an appointment. Must be able to prove residence (ID and piece of mail)

SA Noble

Phone: (763) 425-0517

Serves northern and northwest suburbs. Provides rental and utility assistance. Call to schedule an appointment.

SA Temple

Phone: (612) 767-2700

Provides some utility assistance to So Minn and So Hennepin County residents. Must have ID and piece of mail.

Agate Housing + Services

Provides housing support, shelter access, and rental assistance for Hennepin County residents. *Rental Assistance Requirements:*

- Must live in Hennepin County
- Must have a court-filed eviction with a scheduled court date
- Must have made a payment toward rent balance within the last 4 months

Income must be at or below 30% AMI

~\$27,810 (single person)

~\$39,720 (family of four)

Website: <https://agatemn.org/>

Edith's House

Provides short-term housing and support services for individuals and families who are homeless or at risk of homelessness.

Eligibility:

Income at or below 200% Federal Poverty Level

~\$2,660/month (1 person)

~\$5,200/month (family of four)

Focus on supporting African American individuals and families, especially those connected to North Minneapolis

Website: <https://www.edithshouse.org/>

Lutheran Social Services

Lutheran Social Services provides housing Assistance & Eviction Prevention, Housing Support service and Affordable housing. Additionally LSS can assist with Financial & Employment services.

Website :<https://www.lssmn.org/>

Simpson Housing Services

Provides housing support and stabilization services to help individuals find and maintain housing. Also offers shelter options.

Eligibility: Must be on Medical Assistance (MA), have a qualifying condition (such as mental health, substance use, or a disability), and be homeless or at risk of homelessness. Does not provide direct long-term rent assistance but can help connect to other rent support programs.

Contact:(612) 874-8683

Website: <https://simpsonhousing.org/>

VEAP

Provides rental assistance for residents in specific south metro areas during financial hardship.

Eligibility: Must live in Bloomington, Edina, Richfield, or South Minneapolis (ZIP codes 55410, 55417, 55419) and complete a phone assessment to determine eligibility.

Funding is limited and based on availability. Proof of citizenship is not required. A case manager will follow up after initial contact. Cannot have an eviction notice.

Phone: (952) 888-9616 ext. 147 (leave voicemail)

Email: socialservices@veap.org

Website: <https://veap.org/>

The Link

Offers the Northside Prevention Program for residents of North Minneapolis, which

provides short-term rental and/or utility assistance and case management services. Head of Household must be between 18-24 or there must be people in the household between 13-24.

Phone: 612-232-2450 (Lorrhanda Byrd, Program Coordinator)

Website: <https://thelinkmn.org/programs/housing-services-division/northside/>

Community Action

Offers rental assistance for those who do not have vouchers or subsidies. Amount of assistance varies, so check website for most updated information Application can be downloaded on the CAP Hennepin website and submitted via email, mail, fax, and drop-off. Complete Application ASAP, applications are addressed in the order they are received.

Website: <https://caphennepin.org/what-we-do/emergency-rental-assistance.html>

Threshold 2 New Life

This program can provide some smaller rental assistance grants to households (they note that their average grant amount is ~\$300) for short-term assistance. Residents of the 7-county metro can apply online directly or have a worker apply on their behalf. Note that applications may not always be open, as they are limited in how much funding they can provide.

Website: <https://threshold2newlife.org/application/>

Utility Assistance Resources

Tip: If you have received a disconnect notice from your provider, you may have the option of setting up a payment plan to pay off the balance over time and get your utility reconnected. Reach out to your provider directly to see if this is an option and work with them on getting that plan established. Even if seeking assistance to pay off the balance, this can keep your utilities active while you work on assistance applications and wait for responses

Community Action

The Energy Assistance Program helps eligible Hennepin County residents pay heating and electricity costs, including past-due utility bills and emergency energy situations. The program may also provide crisis assistance for households facing utility shutoffs or low fuel supply. Eligibility is based primarily on household income and size, with applicants required to meet gross monthly income limits. Both renters and homeowners can apply, and additional support may be available for seniors, families with young children, and households experiencing financial hardship.

Website: <https://caphennepin.org/>

Energy Assistance Program (EAP)

MN's EAP helps pay for home heating costs and furnace repairs for income-qualified households. Follow the link to see services, qualifications and how to apply. Their program year runs from October – May, and you must reapply each year to keep the assistance. The partner agencies in both Hennepin and Ramsey Counties are the local Community Action offices.

Website:

<https://mn.gov/commerce/energy/consumer-assistance/energy-assistance-program/>

Internet Essentials

Comcast offers a discounted monthly internet rate for anyone who qualifies for any form of public assistance, including SNAP, SSI, Medicaid and others.

Website: <https://www.internetessentials.com/>

Weatherization Assistance Program

A partner program to the EAP (above) that works to permanently reduce energy bills for low-income Minnesotans. Follow the link to see services, qualifications and how to apply.

Website:

<https://mn.gov/commerce/consumers/consumer-assistance/weatherization/>

Finding Affordable Housing

Affordable Housing Online

This website allows you to search by city and state or zip code and find local low-income housing options. While they do not show which buildings are available and which are not, this list can provide a starting point for properties, property management companies, or neighborhoods to look into.

Website: <https://affordablehousingonline.com/>

Apartments.com

This is one of the more popular housing search platforms that allows you to search for housing through a multitude of filters. While Apartments.com isn't a website exclusively for finding affordable housing, they do have a filter for affordable housing, broken down into "low income," "cheap," and "luxury" housing.

Website: <https://www.apartments.com/>

Comprehensive Solutions

CS is an agency based in Woodbury who can support individuals and families with

disabilities in securing new housing. They are able to offer resources and support with applying to properties that may fit the needs of your household. They can be reached directly at 651- 235-7161.

Hotpads

Though this website is for housing at all price points, it does include a filter for income restricted housing once a location has been input. To find this filter, search by location, click in the "all filters" menu box, and scroll down to "special restrictions."

Website: <https://hotpads.com/>

HousingLink

A Minnesota-based website for lower-cost housing, including Section 8 vouchers and other housing assistance programs. You can also find a ton of resources for renters under the "Housing Resources" tab on the homepage.

Website: www.housinglink.org

HUD Resource Locator

This national map was developed by the Department of Housing & Urban Development to help connect individuals with information on affordable housing and other housing related resources. Once you have opened up the map, click on the option to "Find Affordable Housing Opportunities Near Me," which will show all the properties in your area that are involved with a government housing program. If you click on the fold-out map icon at the top left, it will show you what the different colors and symbols on the map represent. While this map is helpful if you are looking for income-restricted housing or are a part of a program such as Section 8, it is not very useful if you are searching for lower-cost housing in the general market.

Website: <https://resources.hud.gov/#>

Rent.com

While this website doesn't have any filters specifically for low-income housing, it does allow you to adjust your minimum and/or maximum price. Much like the other sites listed here, it shows options based upon your city and state or zip code.

Website: <https://www.rent.com/>

Trulia

While mainly a housing search website, Trulia can also be a strong and reliable source of information about different neighborhoods or areas of a city. To find information such as crime rates and school ratings, complete a search and click on any property that appears. Once on the webpage for a certain unit, scroll down to the "Local Information" section and look for the boxes that say "schools" and "crime."

If you click on either of these, they will open a larger map of the city containing more information.

Website: <https://www.trulia.com/rent/>

Local Affordable Housing Developers

Tip: “Affordable housing” can be a confusing term, as there are many kinds and forms. There are 3 main ones to be aware of when conducting your housing search:

- Rental units that don’t have any income requirement and just so happen to be lower-cost
- Rental units where you have to prove that you make less than a certain income amount, so that rents at these buildings can be kept lower
- Finally, there are units that are income-based, where your rent is based on your income and will change based on what you’re making at different times. Your rent portion is usually 30% of your income

Aeon

Aeon is one of the larger low-income property developers in the Twin Cities, and many of their properties are located in South Minneapolis and the suburbs. For more information on availability in their properties, click “Find a Home” on the right side of their home page and choose “See Available Properties.” Properties have to be contacted directly for availability information.

Website: <https://www.aeon.org/>

CommonBond

CommonBond is an affordable housing developer in the Midwest, with all of their properties concentrated in Iowa, Minnesota, and Wisconsin. To search for available units, click on “Find a Home” on the right side of the home page, scroll down to the yellow “Ready to Start Looking?” area, and click “Find a Home.” This will open up a new tab with their housing search platform. At the bottom of the page is a list of some properties with open waitlists, and you can search in specific areas by using the white search box toward the top of the page.

Website: <https://commonbond.org/>

Project for Pride in Living

PPL develops and owns affordable housing throughout the Twin Cities area. Though PPL does not have a website where one can search for availability in their units, their website does list all of the properties that they own and manage. To see their list of properties and learn more about eligibility,

Website: <https://www.ppl-inc.org/ppl-properties>

Sherman Associates

Sherman Associates owns and manages a number of affordable properties throughout the Twin Cities. You can view their properties by visiting their website.

Website: <https://www.sherman-associates.com/apartments/>

Housing In Action (HIA)

HIA runs several housing programs and owns a number of affordable housing properties around the Twin Cities (though mainly in North Minneapolis). Fill out the contact form on their website to request information about current openings.

Website: <https://housinginaction.org/>

Note: HIA properties are managed by Property Solutions and Services through a contract between the two organizations, so you may hear from folks at PSS when requesting rental information

Homeownership, Mortgage Help

Minnesota Homeownership Center

Provides free foreclosure prevention counseling to help homeowners avoid losing their home. Advisors work directly with you and your mortgage company to explore options and create a plan. Must be a homeowner at risk of foreclosure or behind on mortgage payments. Services are free and non-judgmental and can help with options like loan modifications, payment plans, and working with lenders.

Phone: (651) 659-9336

Website: <https://www.hocmn.org/>

Homeownership Resources

Habitat for Humanity

Provides affordable homeownership, financial coaching, and home repair support for eligible families and individuals in the Twin Cities. Services may include homebuyer education, credit and budgeting support, affordable mortgage options, down payment assistance, and home repair programs. Twin Cities Habitat also offers Advancing Black Homeownership, a program focused on helping Black households overcome barriers to homeownership and build long-term housing stability. Eligibility depends on income, location, and the specific program.

Website: <https://www.tchabitat.org/>

Minnesota Housing Homeownership

Provides affordable homeownership resources for Minnesotans looking to buy, refinance, repair, or improve a home. Services may include homebuyer education, connections to approved lenders, down payment and closing cost loan options, refinance support, home improvement loans, and help for homeowners having trouble making payments. Eligibility depends on the specific program, income, location, and lender requirements.

Website: <https://www.mnhousing.gov/home/homeownership>

Legal Assistance

HomeLine Minnesota

HomeLine cannot represent you in court, but lawyers are available through their free hotline to provide guidance and information on your situation. This is a great first step if you think your tenant rights are being violated, or if you want to pursue legal action against a current or former landlord.

Website: <https://homelinemn.org/>

Legal Aid

A one-stop shop for low-cost or free legal support, including representation in court. They offer legal support with a variety of issues and in a variety of cases, not just limited to housing. Call their intake line to learn more and get started with their services.

Phone: (612)-334-5970

Website: <https://mylegalaid.org/>

Minnesota Attorney General

Landlords and Tenants' Rights & Responsibilities – A handbook that spells out the rights and duties of landlords and tenants around the state of Minnesota.

Website: <https://www.ag.state.mn.us/consumer/handbooks/lt/default.asp>

Minnesota Expungement of Eviction Record – A statewide service where you can

apply to have an eviction expunged from your record.

Website: <https://www.mncourts.gov/GetForms.aspx?c=23&p=83>

Volunteer Lawyers Network

A non-profit organization dedicated to connecting Minnesotans experiencing poverty with some of the top private lawyers in the state at no cost. These volunteers protect the rights and property of thousands of clients every year by advising them at legal clinics, drafting legal documents, representing them in court or otherwise supporting them in their pursuit of justice. Call their intake line to see if they can help in your situation.

Phone: (612)-752-6677

Website: <https://www.vlnmn.org/>

Career and Employment

CareerForce

Provides free job search support, career coaching, and training resources for individuals looking for employment or career advancement. Open to anyone in Minnesota seeking work or career guidance. Services are free and available in person, online, or by phone, and include help with resumes, interview preparation, job search, and connections to training programs and employment opportunities.

Website: <https://careerforce.mn.gov/>

Twin Cities Rise

TCR's programs include career coaching, industry-specific training programs, financial literacy education, job placement assistance, and long-term support to help participants build sustainable careers and economic stability. Programs primarily serve low-income adults in the Twin Cities area who are seeking employment, career advancement, or a pathway to self-sufficiency.

Website: <https://twincitiesrise.org/>

HIRED

Provides individualized employment and career services to help adults, youth, and dislocated workers secure stable, family-sustaining employment. Services include

career coaching, job training, resume and interview support, educational guidance, financial wellness resources, and connections to employment opportunities. Hired serves individuals across the Twin Cities area, particularly those facing barriers to employment, including low-income individuals, people experiencing job loss, and those seeking career advancement or workforce re-entry.

Website: <https://www.hired.org/>

PPL Career Readiness

Provides career readiness and employment support services to help individuals build skills, gain stable employment, and advance their careers. Services include job readiness training, career coaching, resume and interview assistance, digital literacy support, financial capability education, and connections to employers and training opportunities. Programs are designed for individuals facing barriers to employment, including low-income adults, job seekers, and those looking to strengthen long-term financial stability and career growth.

Website: <https://www.ppl-inc.org/career-readiness>

Financial Resources

Build Wealth Minnesota

Provides financial education, coaching, and wealth-building services to support individuals and families in reaching their financial goals and building long-term stability. Services include budgeting and credit education, homeownership preparation, financial coaching, rental readiness support, employment readiness resources, and access to lending and down payment assistance programs. Programs are available for community members seeking support with financial wellness, housing stability, and economic growth.

Website: <https://bwealthe.org/>

Community Action Partnership of Hennepin County – Financial Wellness

Provides free financial wellness workshops and one-on-one counseling to help individuals and families build financial stability and reach their financial goals. Services include budgeting support, credit report review, debt management education, savings planning, financial goal setting, and identity protection education. Certified counselors work with participants to create personalized plans for improving credit, increasing savings, reducing debt, and preparing for long-term financial success. Financial wellness services are free and available to all Hennepin County residents.

Website: <https://caphennepin.org/financial-wellness/>

Lutheran Social Services – Financial Counseling

Provides free and confidential financial counseling services to help individuals and families improve financial wellness and work toward long-term financial stability. Services include budgeting and debt management support, credit report reviews, student loan counseling, housing and homeownership counseling, foreclosure prevention support, and nonprofit debt management plans. Certified financial counselors offer nonjudgmental guidance and personalized financial planning through in-person, virtual, and phone appointments available throughout Minnesota and nationwide.

Website: <https://www.lssmn.org/>